



# LYKENS CHIROPRACTIC, INC.

*Optimum Health For Your Entire Family*

Appt: \_\_\_\_\_

Patient # \_\_\_\_\_

## PATIENT INFORMATION

Name \_\_\_\_\_ Date \_\_\_\_\_ Referred by \_\_\_\_\_

First MI Last

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Phone # \_\_\_\_\_ Cell # \_\_\_\_\_ Email Address \_\_\_\_\_

Social Security # \_\_\_\_\_ Birth Date \_\_\_\_\_ Gender: Male \_\_\_ Female \_\_\_

Weight \_\_\_\_\_ Height \_\_\_\_' \_\_\_\_" Preferred Language \_\_\_\_\_

### ***CMS requires providers to report both race and ethnicity:***

Race (Circle one): American Indian or Alaska Native / Asian / Black or African American / White (Caucasian)

Native Hawaiian or Pacific Islander / Other / I Decline to Answer

Ethnicity (Circle one): Hispanic or Latino / Not Hispanic or Latino / I Decline to Answer

Marital Status: married \_\_\_ divorced \_\_\_ single \_\_\_ separated \_\_\_ widowed \_\_\_ Number of children \_\_\_\_\_

Current Employer \_\_\_\_\_ Occupation \_\_\_\_\_

Employer Address (if known) \_\_\_\_\_ Work Phone # \_\_\_\_\_

### **EMERGENCY CONTACT/PARENT INFORMATION**

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone # \_\_\_\_\_

### ***FEMALE PATIENTS RECEIVING X-RAYS***

*Here at LYKENS CHIROPRACTIC, Inc., we want to ensure that each and every patient receives the safest care possible. If by chance you are pregnant, it is important that we protect you from any unnecessary radiation that could affect the development of an unborn child in uterus.*

*Is there a chance that you may be pregnant at this time? \_\_\_YES \_\_\_NO Date of last menses \_\_\_\_\_*

***By signing your name below, you deny pregnancy at this time and give permission to proceed with your X-ray if needed.***

Signature \_\_\_\_\_ Date \_\_\_\_\_

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**PURPOSE FOR TODAY'S APPOINTMENT**

(Please X all that apply)

Maintaining a healthy lifestyle \_\_\_\_\_ Enhancing athletic performance \_\_\_\_\_ Prevention of illnesses \_\_\_\_\_  
Relief for a specific injury or condition \_\_\_\_\_ Improving your overall health without drugs or surgery \_\_\_\_\_

Please list below the main complaints you have in order of their importance.

1. \_\_\_\_\_ How long? \_\_\_\_\_
2. \_\_\_\_\_ How long? \_\_\_\_\_
3. \_\_\_\_\_ How long? \_\_\_\_\_
4. \_\_\_\_\_ How long? \_\_\_\_\_

What caused today's problem? (give date if known) \_\_\_\_\_

Have you experienced this problem in the past? \_\_\_Yes \_\_\_No If so, when? \_\_\_\_\_

Describe your pain or discomfort (dull, sharp, burning, tingling, pins & needles, stabbing, numb, etc) \_\_\_\_\_

Does this problem stay in one area or travel somewhere else? \_\_\_\_\_

Are you experiencing any restrictions in your range of motion? If yes, which joints? \_\_\_\_\_

What makes it better? (sitting, standing, walking, lying down, etc) \_\_\_\_\_

What makes it worse? \_\_\_\_\_

Have you seen anyone else for this condition and when? \_\_\_\_\_

Have you taken anything for this condition since it began or tried something to help your problem? (if yes, explain) \_\_\_\_\_

Have you had an MRI or any other imaging of the spine done? YES/NO If yes, when and where \_\_\_\_\_

How has this affected your daily activities? \_\_\_\_\_

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**HEALTH CARE HISTORY**

Do you regularly consult any of the following care providers? (check all that apply)

\_\_\_Medical Physician \_\_\_Naturopath \_\_\_Acupuncturist \_\_\_Homeopath \_\_\_Psychotherapist \_\_\_Dentist

Name and reason why: \_\_\_\_\_

Date of last medical examination \_\_\_\_\_ Were there any complications? \_\_\_\_\_

Have you been to a Chiropractor before? YES / NO Date of last adjustment \_\_\_\_\_ Chiropractor \_\_\_\_\_

Reason for previous chiropractic care \_\_\_\_\_

How often did you go? \_\_\_Regular monthly check-ups \_\_\_Bi-weekly \_\_\_Weekly \_\_\_Only when needed

Why did you discontinue care? \_\_\_\_\_

Are you or have been treated by a Physical Therapist? YES/NO How often are you being seen? \_\_\_\_\_

Have you ever had a professional massage before? YES/NO If yes, when was your last visit: \_\_\_\_\_

Do you have a pressure preference with massage? \_\_\_Light Pressure \_\_\_Medium Pressure \_\_\_Deep Pressure

Are you sensitive to fragrances, perfumes, or nut oils? YES/NO If yes, please explain \_\_\_\_\_

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**PAST HISTORY**

Have you had any accidents related to any of the following? (check all that apply)

\_\_\_Automobile \_\_\_Motorcycle \_\_\_Bicycle \_\_\_Sports \_\_\_Playground \_\_\_Abuse

If yes, please explain how and dates: \_\_\_\_\_

Have you ever injured your spine (head, neck, rib/chest area, back, pelvis, or hips)? \_\_\_Yes \_\_\_No

If yes, please explain how and dates: \_\_\_\_\_

Have you ever been hospitalized? \_\_\_Yes \_\_\_No If yes, please explain why and for how long: \_\_\_\_\_

List any other injuries or accidents & dates \_\_\_\_\_

List any surgeries & dates \_\_\_\_\_

List anything that you have been diagnosed with (past or current) \_\_\_\_\_

(PLEASE FILL OUT BACK OF FORM)

**PAST HISTORY CONTINUED**

Do you have a family history of \_\_\_arthritis \_\_\_cancer \_\_\_diabetes \_\_\_heart disease \_\_\_scoliosis?  
 Do you or have you ever used tobacco products? YES / NO If yes, former smoker\_\_\_ current smoker\_\_\_ #\_\_\_per day  
 If yes, what year started \_\_\_\_\_ and/or what year stopped \_\_\_\_\_  
 Have you been exposed to any of the following on a regular basis, (past or present)?  
 \_\_\_Toxic chemicals \_\_\_Drugs (prescribed or not) \_\_\_Second hand smoke \_\_\_Other

If yes, please explain: \_\_\_\_\_  
 Prescription and non-prescription medication may cause various side effects, hide the severity of health problems, and hinder the body's ability to heal. Are you currently taking any medications? (Include regularly used over the counter medications)

| Medication Name | Treating | Dosage and Frequency |
|-----------------|----------|----------------------|
|                 |          |                      |
|                 |          |                      |
|                 |          |                      |

Do you have any medication allergies?

| Medication Name | Reaction | Onset Date | Additional Comments |
|-----------------|----------|------------|---------------------|
|                 |          |            |                     |
|                 |          |            |                     |
|                 |          |            |                     |

What vitamins or other nutritional supplements do you take? \_\_\_\_\_  
 How often do you consume the following? Coffee/caffeine #\_\_\_ per week Alcohol #\_\_\_ per week Diet soda #\_\_\_ per week  
 Do you exercise? YES / NO How often and what activities? \_\_\_\_\_  
 How many servings of **RAW** fruits and vegetables do you consume per day? \_\_\_\_\_  
 Do you get sufficient sleep at night? YES/NO \_\_\_\_\_  
 How much water do you drink throughout the day? \_\_\_\_\_

**PAST & PRESENT CONDITIONS**

*(Please X all that apply)*

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Neck pain (right/left)            | <input type="checkbox"/> Asthma/Difficulty Breathing   | <input type="checkbox"/> Excessive Gas                     |
| <input type="checkbox"/> Headaches                         | <input type="checkbox"/> Shoulder Pain (right/left)    | <input type="checkbox"/> Liver Problems                    |
| <input type="checkbox"/> Numbness in arms, hands, fingers  | <input type="checkbox"/> Chest Pain                    | <input type="checkbox"/> PMS/Menstrual Problems            |
| <input type="checkbox"/> Ear Infections                    | <input type="checkbox"/> Heart Problems                | <input type="checkbox"/> Impotence                         |
| <input type="checkbox"/> Frequent Colds or Flu             | <input type="checkbox"/> High/Low Blood Pressure       | <input type="checkbox"/> Prostate Problems                 |
| <input type="checkbox"/> Allergies/Sinus Problems          | <input type="checkbox"/> Digestive Problems/Heartburn  | <input type="checkbox"/> Hernias                           |
| <input type="checkbox"/> Loss of Taste or Smell            | <input type="checkbox"/> Ulcers                        | <input type="checkbox"/> Blood Clots                       |
| <input type="checkbox"/> Dizziness                         | <input type="checkbox"/> Gall Bladder Problems         | <input type="checkbox"/> Varicose Veins                    |
| <input type="checkbox"/> Blurred or Doubled Vision         | <input type="checkbox"/> Mid-Back Pain/Stiffness       | <input type="checkbox"/> Arthritis/Tendonitis              |
| <input type="checkbox"/> Convulsion/Epilepsy               | <input type="checkbox"/> Hip Pain (right/left)         | <input type="checkbox"/> Swollen/Painful Joints            |
| <input type="checkbox"/> Stroke, Date _____                | <input type="checkbox"/> Numbness in legs, feet, toes  | <input type="checkbox"/> Joint Replacements: _____         |
| <input type="checkbox"/> Pass Out                          | <input type="checkbox"/> Knee Pain (right/left)        | <input type="checkbox"/> Fractured Bones: _____            |
| <input type="checkbox"/> Trouble Concentrating             | <input type="checkbox"/> Kidney Troubles               | <input type="checkbox"/> Muscle Spasms                     |
| <input type="checkbox"/> Trouble Sleeping                  | <input type="checkbox"/> Frequent/Difficulty Urination | <input type="checkbox"/> Fibromyalgia                      |
| <input type="checkbox"/> Nervousness/Anxiety               | <input type="checkbox"/> Diarrhea/Constipation         | <input type="checkbox"/> Cancer/Tumors                     |
| <input type="checkbox"/> Mental/Emotional Disorders: _____ | <input type="checkbox"/> Colon Trouble                 | <input type="checkbox"/> Abnormal skin condition           |
| <input type="checkbox"/> Jaw Pain/Clenching                | <input type="checkbox"/> Hemorrhoids                   | <input type="checkbox"/> Contagious or Infectious Diseases |

**QUALITY OF LIFE**

- |  |                               |                                   |                               |
|--|-------------------------------|-----------------------------------|-------------------------------|
| How do you grade your physical health?               | <input type="checkbox"/> Good | <input type="checkbox"/> Fair     | <input type="checkbox"/> Poor |
| How do you grade your emotional/mental health?       | <input type="checkbox"/> Good | <input type="checkbox"/> Fair     | <input type="checkbox"/> Poor |
| How do you rate your overall "quality of life"?      | <input type="checkbox"/> Good | <input type="checkbox"/> Fair     | <input type="checkbox"/> Poor |
| How do you rate your current diet/nutritional state? | <input type="checkbox"/> Good | <input type="checkbox"/> Fair     | <input type="checkbox"/> Poor |
| How do you rate your level of negative stress?       | <input type="checkbox"/> High | <input type="checkbox"/> Moderate | <input type="checkbox"/> Low  |

**Patient Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

## LYKENS CHIROPRACTIC, INC. FINANCIAL POLICIES

Thank you for choosing Lykens Chiropractic as your health care provider. We are committed to the success of your treatment. The following are statements of our Policies, which we require you read and sign prior to any treatment. All patients must complete our Patient Information, Health Information, Policy and Coverage forms before seeing the doctor.

**FULL PAYMENT IS DUE AT TIME OF SERVICE UNLESS OTHER ARRANGEMENTS ARE MADE. WE ACCEPT CASH, CHECKS, CREDIT AND DEBIT CARDS. RETURNED CHECK FEE: THERE WILL BE A \$20 FEE PER RETURNED CHECK IF YOUR CHECK IS NOT HONORED BY THE BANK UPON FIRST DEPOSIT. WE OFFER AN EXTENDED PAYMENT PLAN WHERE NECESSARY AND WHERE THIS FINANCIAL AGREEMENT IS SIGNED.**

### **REGARDING INSURANCE**

We currently participate with Anthem Blue Cross Blue Shield and therefore may accept assignment of insurance benefit provided that your condition requires medically necessary care as this term is *defined by your insurance company*. By signing this agreement, you agree to assign your insurance benefits and all appeal rights under ERISA or any other right of appeal of an adverse benefit determination to this clinic. Where your insurance plan does not permit such an assignment of ERISA appeal rights, you agree to appoint this clinic as your authorized representative in such an appeal. In cases where benefit payments are not assignable, you agree to submit payments during the time of service to Lykens Chiropractic. \_\_\_\_\_ (Initials).

Your commercial insurance plan is a contract between you and your insurance company. Lykens Chiropractic is not a party to that contract and therefore cannot modify the terms of that contract. Payment for treatment you receive from Lykens Chiropractic is your responsibility whether your insurance company pays or not. While we will use reasonable efforts to ensure that your insurance carrier properly processes your services for payment, the obligation to enforce the terms of your benefit contract is your responsibility. If your insurance company has not paid your account in full within 60 days and you refuse to assist us in dealing with your carrier, any balance remaining will be due and payable immediately. \_\_\_\_\_ (Initials).

**Out of Network Benefits Submission** - If your case presents as eligible for compensation by your insurance company for out of network benefits you will be required to pay for your treatment based upon our usual and customary fees. Your insurance company may reimburse all, none or part of these fees. We will, as a courtesy to you, provide you a superbill for you to submit to your insurance plan but cannot guarantee reimbursement for services performed.

**NOTE:** Please be aware that some, and perhaps all, of the services provided may be non-covered services and/or not considered reasonable and necessary under your insurance program. If you are unsure as to the nature of the service you are receiving, please ask your doctor. For coverage information, it is your responsibility to review your benefit contract. \_\_\_\_\_ (Initials).

### **REGARDING DEDUCTIBLE AND CO-INSURANCE/CO-PAYMENT OBLIGATIONS.**

By law we are required to make reasonable efforts to collect deductibles and co-insurance and/or co-payment obligations for covered services as assigned by your insurance carrier. All co-insurance and/or co-payments and deductibles are required to be paid under the terms of your contract with your insurance carrier. By law we are responsible to attempt collections of these amounts once they are identified to us on your explanation of benefits. It is the policy of this clinic to collect all co-insurance, co-payment and deductible amounts. \_\_\_\_\_ (Initials). If you have difficulty meeting your full responsibility

under the terms of your insurance contract, please contact a member of our billing staff so that financial arrangements for payment can be made.

### **USUAL AND CUSTOMARY FEES**

Our practice is committed to providing the best treatment for our patients and we charge what we reasonably believe to be usual and customary based on a number of factors. Our fees are generally considered to fall within the acceptable range by most companies and the charge for each service is determined based on the relative value (RVU) of the service as published by the Center for Medicare/Medicaid Services (CMS). Not all carriers utilize CMS RVU's when determining their allowances for a service. Many carriers implement an arbitrary schedule of allowances. Notwithstanding any contractual provision to the contrary between Lykens Chiropractic and your health insurance carrier, Lykens Chiropractic will accept your carrier's fee schedule allowance as full payment for any service rendered provided that you meet any co-insurance, co-payment and/or deductible obligation assigned by your carrier within 60 days of the date of the carrier's determination as expressed on your explanation of benefits. This statement does NOT mean that we accept the insurance company's payment as payment in full. Your carrier generally only pays a portion or percentage of the allowed fee for a particular service in accordance with the terms of your benefit plan. Deductible, co-insurance and/or co-payment amounts are your responsibility. \_\_\_\_\_ (Initials). Where you fail to provide payment of the amounts assigned to you by your insurance carrier within 60 days of your carrier's determination, the amounts in excess of your insurance carrier's fee schedule allowance will be due and payable. Where a service is not covered under your benefit plan, you will be responsible for the fee charged for such services. **Non-covered services, including maintenance, palliative and preventive physical medicine and/or chiropractic services will not be billed to your insurance company as these services are never covered.** By executing this Agreement, you indicate your understanding and Agreement with this policy. \_\_\_\_\_ (Initials). Finally, we reserve the right to appeal your carrier's determination regarding the amount allowed for any service we provide where the amount allowed is less than the amount charged. The amount you may be responsible for could therefore change depending on the outcome of such an appeal.

### **NON-COVERED SERVICES**

Your care may involve services that are not covered under your health benefit plan and include services that may be considered injury prevention, palliative care, wellness care, maintenance care and/or general exercise. You have the right to deny receipt of these services. If you elect to receive a non-covered service that is recommended or necessary to your care, you will be fully responsible for payment of these services and consistent with the provision above, you agree that these services will not be reported to your insurance carrier. Even where the Lykens Chiropractic is a participating provider with your insurance plan, it is not obligated to report non-covered services on your behalf. \_\_\_\_\_ (Initials).

Where circumstances permit, we will attempt to verify the limitations of your health insurance benefit plan recognizing that you have the ultimate responsibility for knowing and understanding the coverage limitations of your insurance benefit contract. As the information we receive is not a guarantee of coverage or benefits, we cannot be responsible for the validity of the information supplied to us by your carrier. You are responsible to verify your coverage limitations based on your benefit contract. \_\_\_\_\_ (Initials). Fees charged for non-covered services will be determined by the clinical presentation and agreement between Lykens Chiropractic and the patient. Non-covered services may qualify for HSA and as a medical expense; a receipt can be supplied for documentation of these services if needed.

### **MISSED APPOINTMENTS**

Please help us serve you better by keeping scheduled appointments. Further, understand that non-compliance with your ordered treatment plan may negate our ability to represent your services as medically necessary to your insurance carrier. This is to remind you that in order for the services performed in this clinic to be billed to your insurance carrier, those services must be considered to be medically necessary. Part of satisfying the medical necessity requirement is for this clinic to develop a treatment program that is oriented toward improving your level of function as a means of meeting your activity demands. Our ability to assist you with meeting these goals is in significant part based on your commitment to your ordered treatment program. Non-compliance with your treatment plan will interfere with our ability to make the progress that is required by your carrier to establish the medical necessity of the services such that they become covered by your insurance plan. If you are non-compliant with your ordered treatment plan you will be discharged from that plan. If this is the case, you will be offered non-covered maintenance treatment on a schedule that you can determine. This type of treatment; however, is not a covered benefit under insurance plans and this clinic will not bill these services to your carrier. The burden of payment for this type of treatment will be your responsibility. For a missed chiropractic appointment, the fee will be \$20. For a massage therapy appointment, you will be charged a pro-rated fee of \$10 for each 15 minute interval missed including late arrivals. \_\_\_\_\_

(Initials).

### **PERSONAL INJURY/WORKERS' COMPENSATION**

Lykens Chiropractic, Inc. does not accept New Patients as personal injury/ motor vehicle accident or workers' compensation cases. In the event that you need to file a personal injury/ MVA or W.C. case as an established patient, you will be responsible for payment at the time of service. As a courtesy we will provide copies of records upon request \_\_\_\_\_ (Initials).

### **FINANCIAL ARRANGEMENTS**

Where necessary based on your financial circumstances, we will permit you to make payment arrangements that will permit you to meet the obligations detailed in your insurance benefit contract and this policy. Strict adherence to the financial arrangements you make is required. You must relay any changes you may require to your previously agreed financial arrangements to our financial department immediately. Past due balances that cannot be handled in house will be referred to outside collection agencies or to litigation for collection. Where this is necessary, you agree to be additionally responsible for any costs and attorneys' fees related to the collection of unpaid amounts. Additionally, any reduction in our usual and customary fees for the services you receive based on the allowed amount by your insurance carrier (as explained above) will be reversed and you will be responsible for these amounts as well.

By providing the information below, I, the undersigned (see Credit Card Holder's Signature), have read, understand and agree to the above policies and further agree to be responsible for any deductible, co-insurance, co-payment amount assigned to me by my insurance carrier as well as any amount due for non-covered services I receive. In the event that other payment arrangements are not made and agreed to by Lykens Chiropractic, they are authorized to charge any amount due to the credit card on file. The undersigned further represents possession of the authority to grant such an authorization related to the billing of amounts due to Lykens Chiropractic to the credit card on file. The undersigned understands that the authorization to bill the credit card on file for incurred charges may be terminated, but in such event the undersigned agrees to provide Lykens Chiropractic with reasonable notice of termination. "Reasonable notice" is defined as written notice at least 30 days in advance of termination of the authorization. Should there be any change relating to the credit card information on file, the undersigned

agrees to provide updated information to Lykens Chiropractic prior to the end of the month in which such changes occur or upon demand. The undersigned further understands that termination of the authorization to bill unpaid fees for services received to the credit card on file does not alleviate the undersigned patient from the responsibility to pay any amount that became due prior to or after notice of termination is provided.

I have read and agree to these clinic policies and authorize payment of any insurance benefits to Lykens Chiropractic and further authorize Lykens Chiropractic to bill my credit card as detailed above or where no credit card information is provided, agree to complete a financial agreement related to payment for services received but not paid for in full by my insurance benefit plan. In the event of non-payment of insurance benefits, I authorize Lykens Chiropractic to pursue any appeal of such a denial of payment by my insurance company and further grant to Lykens Chiropractic any appeal rights that I may have under the terms of my insurance benefit contract or any state or federal statute including the federal E.R.I.S.A. statute.

\_\_\_\_\_  
Signature of Patient or Responsible Party/Guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Staff Witness

\_\_\_\_\_  
Date

**ACKNOWLEDGEMENT OF NOTICE OF PRIVACY PRACTICES – RELEASE OF INFORMATION**

Lykens Chiropractic is concerned about the privacy of your individually identifiable health information and has enacted policies and procedures to protect your privacy as required by the Health Insurance Portability and Accountability Act of 1996. A notice of this clinic’s privacy practices is posted in the clinic or can be obtained from a staff member. Your acknowledgement of “receipt” of the Lykens Chiropractic Notice of Privacy Practices or our good faith effort to obtain your acknowledgement permits Lykens Chiropractic to release your protected health information for purposes of treatment, payment, or healthcare operations only.

I acknowledge that I have received the Notice of Privacy Practices for protected health information.

\_\_\_\_\_  
Signature of Patient or Responsible Party/Guardian

\_\_\_\_\_  
Date